CODE OF CONDUCT OF THE BUNDABERG GOLF CLUB

Australian Company Number (ACN): 009 804 513
Australian Business Number (ABN): 30 009 804 513
A company limited by guarantee Bundaberg Golf Club

[8 April, 2025]

FORWARD

This document, Bundaberg Golf Club's (The Club) Code of Conduct, is a guide to members which summarises The Club's expectations of its members and that of their guests, and should be read in conjunction with the Bundaberg Golf Club's Constitution (2021) and Bylaws of the Bundaberg Golf Club (2021).

The Code of Conduct has been developed to ensure a safe, friendly, and respectful place for members, visitors and staff, to gather in the spirit of cooperation, relaxation, good will, fun and friendly competition.

APPLICATION

This Code applies to all members, guests, and visitors when they are on The Club's property including the clubhouse or representing The Club at another venue. Members of all categories agree to abide by this Code of Conduct as a condition of their membership of The Club. Subject to legal considerations, the interpretation of the principles by the Committee of the Club is final.

CODE OF CONDUCT

All members, guests and visitors are expected to conduct themselves in a manner that:

- Understands that golf should be played in friendly spirit with good sportsmanship, observing proper etiquette on and off the course and in the Clubhouse.
- Players must display respect to their team mates, and opponents, and play the game Golf according to the Laws of Golf and/or local rules of play, to the highest degree of sportsmanship and honesty.
- Acknowledges The Club as a family friendly environment and, therefore, refrains from using obscenities and loud boisterous behaviour inappropriate for children and respectable taste.
- Spectators will conduct themselves in a manner that ensures that players are not distracted.
- Ensures children are always accompanied by a responsible adult whilst on The Club premises.
- Ensures alcohol is purchased from The Club and is consumed in a responsible manner.
- Does not represent or denigrate The Club in any way, shape, or form either in person, through the media or through any form of social media.
- Acknowledges that The Club has residential neighbours, and therefore acts in a way that protects our neighbour’s investment and quiet enjoyment of their property.
- Members, either in a volunteer capacity or not, cannot undertake their own agendas on the golf course. Prior to any actions, they require approval from course superintendent and/or committee chairperson.
- Understands that the committee are volunteers, and that members may make suggestions to the committee in writing regarding the operation of The Club, for the betterment of The Club, but should not be directing suggestions or complaints in person to office bearers or committee persons, while they are enjoying The Club facilities as members.
- Understands that The Club’s committee is responsible for instructing staff in the performance of their duties and demonstrates an understanding that members, guests and visitors have no authority to instruct staff in job performance and duties.

BREACHES OF CODE OF CONDUCT

In the event that a member is dissatisfied with the actions (including any breaches of the rules of golf during a competition), or behaviour of a member, staff member or guest, the appropriate response is to bring it to the attention of the pro-shop staff, committee member, greens staff or clubhouse staff who, if possible, shall resolve the matter on the spot.

A member, a guest, or other patron of The Club who is acting in an unacceptable manner can be ordered to leave the premises immediately by a member of the committee, pro-shop staff, greens staff or clubhouse staff, or if deemed to have breached the rules of golf, may be disqualified from the competition by a member of the committee, pro-shop staff, greens staff or clubhouse staff.

If the matter is unable to be resolved on the spot, Section 4.6 of the Constitution “Grievance Procedure” shall be enacted. If the mediation process does not resolve the dispute, the board may take whatever steps it considers appropriate, in the best interests of the club and the members concerned, as per paragraph 4.6.8 of The Club’s constitution.

Notwithstanding, and separate to, section 4.2 of the Constitution, if the committee is satisfied there are prima facie grounds for taking disciplinary action against a member, due to a breach of this Code of Conduct or another matter according to section 4.2.1, the Committee may initiate disciplinary action under the Bundaberg Golf Club Constitution’s Disciplinary Procedure (4.2).

Revision of Policy This policy will be reviewed every three years or at other times as necessary.

Enactment

This code of conduct was enacted by the Committee of Management at the 8 April 2025 Committee Meeting.